

14 April 2022

## **Notice of NCB Branches Services and Self-service Banking**

Please read NCB's latest service notice through the following channels :

- ✓ Read "Customer Alert" on the top of NCB website ([https://www.ncb.com.hk/nanyang\\_bank/eng/content1.html](https://www.ncb.com.hk/nanyang_bank/eng/content1.html)), or click [https://ncbhk.campaignservice.info/upload/B883BB80-28C7-4F2D-8771-A4FD1052A38F/notice\\_ncbservice\\_e.pdf](https://ncbhk.campaignservice.info/upload/B883BB80-28C7-4F2D-8771-A4FD1052A38F/notice_ncbservice_e.pdf).
- ✓ NCB WeChat official account: NCB 南洋商業銀行 ▶ 實用資訊 ▶ 分行最新營業安排
- ✓ NCB Mobile APP(NCB) ▶ Home ▶ The latest branch service arrangement
- ✓ Contact the Customer Services Hotline at (852) 2622 2633.

Nanyang Commercial Bank ("NCB") would like to notify its customers and general public that the services of all branches will resume normal from 19 April (Tuesday).

The business hours of all branches will be:

- Mon to Fri: 9:00 a.m.-5:00 p.m.
- Sat: 9:00 a.m.-1:00 p.m.
- Cut-off time of cheque deposit machines from Mon to Fri: 5:00 p.m.  
(Cheques deposited after the cut-off time will be processed on the following clearing day)

1. In response to the epidemic, NCB will implement crowd management system and customers have to get a ticket for counter services in advance.
2. To access NCB's banking services, customers are also advised to use other self-service banking facilities such as ATM, Internet Banking, Mobile Banking, Phone Banking, etc.

**Nanyang Commercial Bank, Limited**